

BAGUIO GENERAL HOSPITAL AND MEDICAL CENTER

Baguio City

VISION:

“BGHMC is the premier referral center of Northern Luzon offering leading edge specialty services”

MISSION:

We continuously innovate our services, offer comprehensive training programs and engage in research for better health outcomes of the clients that we serve.

CORE VALUES:

**Excellence
Compassion
Competence
Integrity
Teamwork
Transformational Leadership**

QUALITY POLICY:

We, at the Baguio General Hospital and Medical Center commit to:

- deliver quality health care to our clients;**
- engage in ethical corporate practices to enhance quality standards of healthcare in compliance to statutory and regulatory requirements;**
- implement a quality management system and continually improve its effectiveness through sound and responsive managerial leadership;**
- enhance human resource capability and adapt institutional best practices;**
- implement a functional Integrated Hospital Operation and Management Program (IHOMP);**
- practice a culture of safety, transparency and accountability.**

QUALITY OBJECTIVES:

**To achieve better health outcomes.
To attain 92% client satisfaction rating.**


RICARDO B. RUJIEZ, JR, MD, FPCS, MHA, CESE
Medical Center Chief II