

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 2016 December 31

Department: Department of Health (DOH)
Appropriations: Current Year Appropriations
Agency: Office of the Secretary
Operating Unit: Baguio General Hospital and Medical Center
Organization Code (UACS): 130011400020

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of December 31 2016	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A													
I. Operations													
MFO 1: HEALTH SECTOR POLICY SERVICES	000003010000000												
Quantity													
Number of policies issued and disseminated						162							
Quality													
Average % of Stakeholders that rate health policies as good or better						81%							
Timeliness													
% of policies in the last 3 years that are reviewed/ updated						32%							
MFO 2: TECHNICAL SUPPORT SERVICES	000003020000000												
Training Support													
Quantity													
Number of Human Resources for Health of LGUs and other partners trained						147,457							
Number of training days delivered						16,923							
Quality													
Average % of course participants that rate training as good or						86%							

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Claims Processing Turn-Around Time (TAT)						<30 days							
Disease Prevention													
Quantity													
Number of commodities and services to LGUs: Vaccination, Doctors Hours, Nurses and Midwives						18,560,794							
Quality													
% of stakeholders who rate the commodity supply/service good or better						87%							
Timeliness													
% of requests for commodities and human resource services met in full within 48 hours						86%							
MFO 3: HOSPITAL SERVICES	000003030000000												
Direct Health Care Delivery													
Quantity													
No. of elective surgeries		831	831	831	831	96,331	1,053	1,190	1,206	1,072	4,521	1,197	Increase in no. of patients due to additional sub-specialty units in the medical department
No. of emergency surgeries		1,200	1,200	1,200	1,200	170,808	1,114	1,224	1,406	1,348	5,092	292	Increase in no. of cases needing emergency surgeries
Quality													
Net death rate among in-patients		3%	3%	3%	3%	3%	1.72%	1.77%	1.66%	2.08%	1.81%	-1.19%	Proper medical intervention were

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													provided
% of clients that rate the hospital services as good or better		90%	90%	90%	90%	90%	95.42%	93.96%	95.11%	94.66%	94.79%	4.79%	Clients were satisfied with the hospital services
% of in-patients with hospital - acquired infection		1%	1%	1%	1%	1%	1.13%	0.91%	0.67%	1.20%	0.91%	-0.09%	Proper management and control procedures are in place
Timeliness													
% of out-patients with level 2 or more urgency rating attended to within 30 minutes		91%	91%	91%	91%	91%	96.65%	96.27%	95.77%	95.94%	96.16%	5.16%	Patients with level 2 or more urgency rating were attended to within 30 minutes.
Financial													
Number of out-patients managed		64,000	64,000	64,000	64,000	4,497,508	75,650	77,253	76,920	78,408	308,231	52,231	Increase in no. of patients due to additional sub-specialty units, family and community medicine, occupational therapy, and dialysis unit in the medical department, and mandatory annual check-up of employees.
Number of in-patients managed		9,050	9,050	9,050	9,050	1,300,597	8,851	9,356	10,010	9,443	37,660	1,460	Increase in no. of cases needing

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MFO 4: HEALTH SECTOR REGULATION SERVICES	000003040000000												
Licensing/ Registration/ Accreditation													
Quantity													
No. of permits, licenses and accreditations issued for health products/ establishments/facilities /devices and technologies						155,241							
Quality													
% of authorized/accredited entities with detected violations of license or accreditation conditions						7%							
Timeliness													
% of applications for permits, licenses or accreditation acted upon within 3 weeks of application						94%							
Monitoring													
Quantity													
No. of inspections of regulated products and entities						5,000,312							
Quality													
% of submitted reports that resulted in the issuance of notice of violations and penalties imposed.						11%							
Timeliness													
% of entities which have been monitored at least once a year						76%							
Enforcement													
Quantity													
No. of reported violations and						1,626							

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complaints acted upon Quality													
% of cases resolved						58%							
% of stakeholder who view DOH enforcement as good or better						89%							
Timeliness													
Number of cases acted upon within 30 days						616							

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Financial Services Head/E

Date: 05/Jan/2017

Approved By:

Emmanuel Acluba
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Agency Head/Department Secretary

Date: 05/Jan/2017